

Filament Syfter: Domains

As your trusted partner, we want to ensure you have a clear understanding of how our DNS system works. In simple terms, DNS (Domain Name System) is like a phonebook for the internet, translating easy-to-remember domain names into IP addresses that computers can understand. When it comes to domains, we offer a flexible solution that caters to your business needs. You have two options:



Use one of our subdomains : We can grant you access to any subdomain in the format `<SOMETHING>.syfter.ai`, where "SOMETHING" is a unique identifier chosen by you. For example, mycompany.syfter.ai or project-orange.syfter.ai. This option allows us to manage the domain for you, ensuring that it's properly configured and secure.



Bring your own custom domain : If you prefer to use your own domain name (e.g., example.com, mybusiness.co.uk, etc.), your IT team will be responsible for managing their domain records and coordinating with our infrastructure team to ensure smooth integration. Please note that due to security and compliance reasons, we cannot manage external domains on behalf of our clients. You can check domains on any domain registrar, we recommend a registration service to a client like namecheap.com you can look up options, availability and cost here.

Please be aware that registering a custom domain (non-syfter.ai subdomain) incurs an additional charge. The cost of registration varies depending on the Top-Level Domain (TLD), with some TLDs (like .ai) being more expensive than others (.com, .co.uk, etc.). Our support team will be happy to provide you with a quote and help with the registration process.